

# Concentrix

## Tech Support



### Job Profile Details

Placement Cycle	<b>ARKA JAIN University - Placements 2025-26</b>
Job Location	Bangalore
Date of Visit	NA
Position Type	Full Time
Expected Hires	NA
Sector	Customer/Technical Support
CTC	INR 300000 - 400000
Category	Level 2 - General
Description	<p>Dear Students,</p> <p>Joining After Exams</p> <p>"Kindly Find the Mentioned JD for your reference"</p> <p>CONCENTRIX is known as a place where incredible careers begin</p> <p><b>Concentrix, Corporation (Nasdaq: CNXC) is a leading global provider of customer experience (CX) solutions and technology, improving business performance for some of the worlds best brands including over 100+ Fortune Global 500 clients and over 125 new economy clients. Every day, from more than 70 countries and across 6 continents, our staff delivers next generation customer experience and helps companies better connect with their customers. We create better business outcomes and differentiate our clients through Strategy +Talent + Technology .</b></p> <p>A brief about the role: Currently, we are hiring for our international and domestic processes that operate in a 24X7 working environment via rotational shifts. This job role will enable the candidates to curve out an amazing career for themselves through multiple opportunities with Concentrix.</p> <p>Key Deliverables:</p> <ol style="list-style-type: none"><li>1. Resolve and answer customer objections / concern,</li></ol>

gather feedback and adhere to compliance while assisting customer on call.

2. Interface with customers via inbound or Outbound calls or the Internet for the purpose of passively (i.e. In order taking) or actively selling products and services.

3. Greet Customers in a courteous, friendly and professional manner using agreed upon procedures.

4. Clarity customer requirements probe for and confirm understanding of requirements or problem.

5. Conduct needs based selling by using non scripted proving techniques of requirements or problems.

Support Customers across Financial Service, Health Care, Telecom, Hardware, utility.

- Flexibility to work in 24\*7 work environment

- Should be ready to work from office

- Should be ready to relocate (if required)

- Should have excellent communication and English-Speaking Skills.

- Knowledge of basic computer Operation

- Ability and willingness to learn

- Courteous with Strong customer service orientation

- Good Listening and responding skill s

- Should be willing to take up challenges and go extra mile to perform work responsibilities

- Should have great interpersonal skills and ability to perform under pressure

Additional Benefits :-

Medical Insurance

Group Term Life Insurance

Gratuity

Doctor and Counsellors on Site

Group Personal Accidental Insurance

Education Assistance Plan

Every great future has a beginning . Concentrix is that beginning .

For any additional Information Kindly Contact SPOC - Mr. Giridhar.D 9880027831

## Open for Courses

### - Jain - Arka Jain University Jharkhand

#### *BBA*

1. Finance
2. Marketing
3. Human Resource

#### *BCA*

1. Data Science ( DS )
2. Artificial Intelligence ( AI )

## Eligibility Criteria

BBA	<i>All students are eligible</i>
BCA	<i>All students are eligible</i>

Work Experience Criteria	No work experience based criteria defined yet!
Allowed Genders	[Y] Male students [Y] Female students [Y] Other Genders
Backlogs	Students with backlog(s) not allowed

## Hiring Workflow

### **Resume shortlisting**

*No Venue/Time specified*

## Additional Info

No additional information