

Group Bayport

Customer Support Specialist



Job Profile Details

Placement Cycle

ARKA JAIN University - Placements 2024-25

Job Location

Gurgaon (Sec - 32) and Ahmedabad

Date of Visit

NA

Position Type

Full Time

Expected Hires

NA

Sector

Customer/Technical Support

CTC

INR 300000

Category

Level 2 - General

Description

About Group Bayport:

Group Bayport, headquartered in the USA, operates a global network specializing in e-commerce and print technology. Through brands like BannerBuzz, Covers & All, Vivyx Printing, Circle One, Giant Media, and Neon Earth, the company serves markets in the US, Canada, Australia, New Zealand, UK, and India. With a strong focus on personalized solutions and advanced technology, Group Bayport employs over 1,800 professionals, driving innovation and customer satisfaction.

Key Responsibilities:

Handle customer inquiries and issues via phone, demonstrating expertise and professionalism.
Provide detailed and accurate information about products and services, addressing specific customer needs.
Resolve escalated issues efficiently, ensuring a high level of customer satisfaction and first-contact resolution.
Ensure exceptional customer experiences through effective communication and problem-solving skills.
Collaborate with cross-functional teams to address complex issues promptly.

What we require

Job Timing - Rotational (Day and Night shifts)

Salary - 3 L Per Annum and Night allowance

Working Days - 5 Days and Rotational Shift/ Rotational Week Off

Website: <https://groupbayport.com/>

Open for Courses

- Jain - Arka Jain University Jharkhand

BBA

1. Marketing
2. Human Resources
3. Business Administration & Management
4. Commerce
5. Entrepreneurship
6. Finance & Financial Management
7. Accounting
8. Banking
9. Digital Marketing
10. Finance
11. Marketing
12. Human Resource

B.Com (Hons.)

1. Accounting
2. Finance & Financial Management
3. Marketing
4. Human Resources
5. Commerce
6. Data Science
7. Finance
8. Marketing
9. Human Resource
10. Finance

BA (Hons.)

1. English
2. English

Eligibility Criteria

BA (Hons.)	<i>All students are eligible</i>
BBA	<i>All students are eligible</i>
B.Com (Hons.)	<i>All students are eligible</i>
Work Experience Criteria	No work experience based criteria defined yet!
Allowed Genders	[Y] Male students [Y] Female students [Y] Other Genders
Backlogs	Students with backlog(s) not allowed

Hiring Workflow

Technical interview

No Venue/Time specified

HR interview

Venue : Telephonic Interview
Time : 31 Jan 2025, 11:00 AM IST

Additional Info

No additional information