

Teleperformance India-

Customer Support

Job Profile Details

Placement Cycle	ARKA JAIN University - Placements 2024-25
Job Location	GGN/Noida, Mumbai, Mohali, Jaipur, Hyderabad, Kolkata &Vadodara
Date of Visit	NA
Position Type	Full Time
Expected Hires	NA
Sector	Customer/Technical Support
CTC	INR 190000 - 450000
Category	Level 2 - General
Description	<ul style="list-style-type: none">- Very good verbal and written communication skills in English- 100% work from the Office.- Flexible to work in all the shifts (Should be willing to work for the customer without having constraints to timings/shifts).- Skill Set required: Problem Solving, customer service mindset, ownership, and conflict resolution skill

Different locations with approx. Salary Range					
Locati on	Skill Set (Voice/Chat)	Shifts	Worki n g Days	Qualificat ion	S a l a r y Range
GGN/ Noida	Voice	24X7S hifts	5 - 6 Days	Grad and U n d e r Grad	200000 - 420000
Mumb ai	Voice	24X7S hifts	5 - 6 Days	Grad and U n d e r Grad	250000 - 450000
Mohali	Voice/Chat/Blende d	24X7S hifts	5 - 6 Days	Grad and U n d e r Grad	180000 - 400000
Jaipur	Chat/Voic e/ Email	24X7S hifts	5 - 6 Days	Grad and U n d e r Grad	140000 - 400000
Hyder abad	Backoffice	24X7S hifts	5 - 6 Days	Grad and U n d e r	190000

Kolkata	Voice / Non Voice	24X7Shifts	5 - 6 Days	Grad and Under Grad	150000 - 360000
Vadodara	Voice	24X7Shifts	5 - 6 Days	Grad and Under Grad	180000

Open for Courses

- Jain - Arka Jain University Jharkhand

BBA

1. Finance
2. Marketing
3. Human Resource

B.Com (Hons.)

1. Finance
2. Marketing
3. Human Resource

BCA

1. Data Science (DS)
2. Artificial Intelligence (AI)

BA (Hons.)

1. English

B.Tech

1. Computer Science Engineering

Eligibility Criteria

BCA	<i>All students are eligible</i>
BA (Hons.)	<i>All students are eligible</i>
B.Tech	<i>All students are eligible</i>
BBA	<i>All students are eligible</i>
B.Com (Hons.)	<i>All students are eligible</i>
Work Experience Criteria	No work experience based criteria defined yet!
Allowed Genders	[Y] Male students [Y] Female students [Y] Other Genders
Backlogs	Students with backlog(s) not allowed

Hiring Workflow

Resume shortlisting	Venue : Google Meet Time : 11 Dec 2024, 05:30 AM IST
Pre-placement Talk	Venue : Google Meet Time : 11 Dec 2024, 05:30 AM IST
Group discussion	Venue : Google Meet Time : 11 Dec 2024, 05:30 AM IST
Online test	<i>No Venue/Time specified</i>

Additional Info

No additional information