

Yihires

Customer Support Executive

Job Profile Details

Placement Cycle

Job Location

Date of Visit

Position Type

Expected Hires

Sector

CTC

Category

Description

ARKA JAIN University - Placements 2024-25

1. Ranchi (2) Bhubaneswar

NA

Full Time

NA

Customer/Technical Support

INR 265000

Level 2 - General

Location:

- Ranchi:Doranda, Ranchi

- Bhubaneswar:Rajmahal Square, Ashok Nagar, Bhubaneswar

Process & Salary:

- Ranchi (E-commerce Process): 18,750 CTC (Freshers)

- Bhubaneswar (E-commerce Process): 19,000 CTC (Freshers)

- Bhubaneswar (Travel Process): 19,750 CTC (Freshers)

- Bhubaneswar (Both Process BBSR): 2,65,000 (Based on experience)

Work Mode:

- Work from Office

Shifts & Working Hours:

- Day Shift:For Female Candidates

- Rotational Shift:For Male Candidates

- Working Hours:8 Hours per Shift

Additional Benefits:

- Provident Fund (PF)

- Employee State Insurance (ESI)

- Career Growth Opportunities

Qualification:

- Graduates

Excellent English

Communication is Mandatory

Roles & Responsibilities:

- Handle inbound and outbound customer queries
- Provide accurate information and solutions regarding products/services.
- Resolve customer complaints in a professional and timely
- Maintain a high level of customer satisfaction through quality
- Follow company guidelines and protocols for customer
- Document customer interactions and feedback for process
- Collaborate with internal teams to escalate and resolve complex
- Adhere to shift schedules and maintain

Rounds:

1. AMCAT
2. HR Round
3. Operations Round
4. Voice Assessment
5. Non-Voice Assessment
6. Psychometric Test
7. Offer

Open for Courses

- Jain - Arka Jain University Jharkhand

BBA

1. Marketing
2. Human Resources
3. Business Administration & Management
4. Commerce
5. Entrepreneurship
6. Finance & Financial Management
7. Accounting
8. Banking
9. Digital Marketing
10. Finance
11. Marketing

12. Human Resource

BCA

1. Computer Science & Engineering
2. Computer Application
3. Computer Science
4. Data Science/ Data Analytics
5. Internet of Things
6. Data Science
7. Computer Science & Data Processing
8. Information Technology
9. Artificial Intelligence
10. Computer Science & Engineering
11. Computer Science - Information Security
12. B. Sc.- Computer Technology
13. Machine Learning
14. Computer Science
15. Computer Network and Information Security
16. Computer Networks
17. Software Engineering
18. IT
19. Data Analytics
20. Artificial Intelligence/ Data Science
21. Computer Science.
22. Software Development
23. Data Science (DS)
24. Artificial Intelligence (AI)
25. IoT and Sensor Systems
26. AI & MACHINE LEARNING
27. AI /Data Science
28. AI & Analytics
29. Computer Engineering
30. DATA SCIENCE AND ENGINEERING

B.Com (Hons.)

1. Accounting
2. Finance & Financial Management
3. Marketing
4. Human Resources
5. Commerce
6. Data Science
7. Finance
8. Marketing
9. Human Resource
10. Finance

B.Sc

1. Information Technology

2. Biotechnology

BA (Hons.)

1. English

2. Fashion Design

3. English

4. Journalism & Mass Communication

B.Tech

1. Mechanical

2. Computer Science

3. Electrical & Electronics Engineering

4. Computer Science & Engineering

5. Electronics & Electrical Communication Engineering

6. Computer Application

7. Electrical Engineering

8. Mechanical Engineering

9. Mechanical Engineering

10. Electrical and Electronics Engineering

11. Computer Science Engineering

12. Computer Engineering

13. Communication & Computer Science

14. Information Technology

Eligibility Criteria

BCA	<i>All students are eligible</i>
BBA	<i>All students are eligible</i>
B.Sc	<i>All students are eligible</i>
B.Tech	<i>All students are eligible</i>
B.Com (Hons.)	<i>All students are eligible</i>
BA (Hons.)	<i>All students are eligible</i>

Work Experience Criteria	No work experience based criteria defined yet!
Allowed Genders	[Y] Male students [Y] Female students [Y] Other Genders
Backlogs	Students with backlog(s) not allowed

Hiring Workflow

Resume shortlisting

No Venue/Time specified

Additional Info

No additional information