

ARKA JAIN UNIVERSITY
TRAINING & PLACEMENT DEPARTMENT
CAMPUS PLACEMENT OPPORTUNITY@ TELEPERFORMANCE

NOTICE NO.: AJU/T&P/UG/0092/23-24

DATE: 27/05/2024

NAME OF COMPANY: Teleperformance Global Services Private Limited

Registration will close at 11:59 pm, 29th May 2024

COMPANY PROFILE

Teleperformance SE is a multinational company founded in 1978 with headquarters in France. They provide services for debt collection, telemarketing, customer relationship management, content moderation, and communication. Its services are operated in over 300 languages and dialects on behalf of companies in various industries.

WEBSITE LINK: <https://www.teleperformance.com/>

JOB PROFILE: Technical Support Associate & Customer Support Associate

JOB ROLE & RESPONSIBILITIES:

1. Customer Assistance: Provide technical support and resolve issues for customers via phone, email, or chat.
2. Troubleshooting: Diagnose and troubleshoot software and hardware problems.
3. Guidance: Offer step-by-step solutions and guidance to users.
4. Documentation: Document issues and resolutions in a ticketing system.
5. Software Updates: Assist with installing and configuring software updates and patches.
6. Product Knowledge: Maintain up-to-date knowledge of products and services.
7. Feedback: Gather customer feedback to improve service quality.
8. Collaboration: Work with other teams to resolve complex issues.
9. Training: Provide training and support for new users.

LOCATION DETAILS: Jaipur (Rajasthan)

ELIGIBLE PASSING YEAR: 2024

ELIGIBILITY: B.TECH, BCA, BBA, BCOM & BA(ENG)

REMUNERATION OFFERED: CTC INR 3.24 LPA up to CTC INR 4 LPA + 10K Relocation Bonus (One time) + 2 Weeks Accommodation

SELECTION PROCESS: HR Round + VNA + Ops round

JOINING: Immediate

PROCESS OF REGISTRATION:

01. Interested students need to register on the link given below .Click on the below link or copy/paste the link on Google Chrome (or any other Web Browser) to fill all their details in the provided Google form and should submit to register successfully.

<https://forms.gle/htuR9jqhqMX9i3237>

02. Students registered with the T&P Department for placements are only eligible.

03. Please note that it is mandatory to submit the above form to nominate successfully.

04. The form can be submitted only once, thus please be cautious while filling up the form.

05. The Resume File name must be the student's own name.

06. Registration will close at 11:59 pm, 29th May 2024

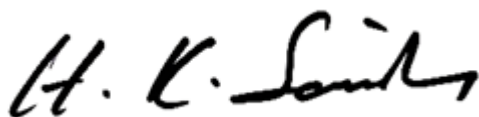
07. One student can Register only once, thus be cautious while registering.

08. Please Note: The Registration process will automatically turn off after the provided deadline.

09. You are advised to read & understand the disclaimer below before applying for this opportunity.

10. For queries you may WhatsApp @ 7279900530 (Ms. Zeba - Sr. Executive Training and Placement Department)

Sd/-



HEAD – TRAINING & PLACEMENTS

Disclaimer: The above Notice is based on the information as shared by the employer. The employer reserves the right to change or modify the afore-mentioned job details without any prior information. The Training & Placement Department and the University will not be responsible for any deviation. Nominating or applying for the vacancy/job profile indicates your agreement to all the Terms & Conditions/Training & Placement Department Placement Policy, in these terms, as modified from time to time. Therefore students are strictly advised to read clearly & understand the Placement Policy (Procedural & Behavioral both) laid by the AJU Training & Placement Department, before applying for the above-mentioned profile.