



ARKA JAIN
University
Jharkhand



Dr. Shahin Razi: Ombudsperson of ARKA JAIN University

Dr. Shahin Razi is the Ombudsperson of ARKA JAIN University.

A distinguished academician with a rich experience and illustrious track record, Dr. Razi brings a wealth of knowledge and expertise to this crucial role.

Dr. Razi, a former **Professor Emeritus at the University Grants Commission (UGC)**, has made significant contributions to the field of education.

Her appointment aligns with the **UGC guidelines** and provisions related to the establishment of Ombudsperson mechanisms in universities.

As the Ombudsperson, Dr. Razi plays a vital role in ensuring fairness, transparency, and accountability within the University.

In her capacity as the Ombudsman, Dr. Razi is available to address grievances and concerns raised by students, faculty, staff, or other stakeholders.

Her impartial and independent approach provides the necessary platform for resolving disputes and promoting a harmonious academic environment in the University.

The university has constituted a total of six SGRCs (Student Grievance Redressal Committees), with one at the university level and five at the school level.

The URL of the online portal for student grievances is

<https://arkajainuniversity.edugrievance.com/>