

ARKA JAIN UNIVERSITY
TRAINING & PLACEMENT DEPARTMENT
PLACEMENT OPPORTUNITY @ SUNGEVITY
ENTERPRISES

NOTICE NO.: AJU/T&P/UG/0062/22-23

DATE: 11/04/2023

NAME OF COMPANY: SUNGEVITY ENTERPRISES

PAYROLL COMPANY: SUNGEVITY ENTERPRISES

Registrations will close on 13th April 2023 at 11:59 pm

COMPANY PROFILE:

Sungevity Enterprises Pvt. Ltd. is a diversified conglomerate having interests in Solar and Business Process Outsourcing. Now they have 500+ employees in different locations with their headquarters being in Mumbai. The opening is for their **International BPO division**.

Sungevity Enterprises Pvt. Ltd. is global contact center services provider, an ITES industry leader, offering premium contact center solutions to brands and companies across multiple industries and business verticals. They cater to clients from the USA, Middle East and India. They are known for their customized call center services that can be easily modified to client's business requirements and industry-specific guidelines. At the same time, they are the company delivering top-quality services to its clients and their customers in every part of the world. They have a massive talent pool of over 5000 trained and expert professionals, they are able to offer superior customer engagements in over 7 different international and regional languages.

WEBSITE LINK: <https://sungevity.in/>

DESIGNATION: Customer Service Executive

ELIGIBLE PASSING YEAR: 2023

ELIGIBILITY CRITERIA: BBA, B.COM, BCA & BA

ROLES & RESPONSIBILITIES:

- Handle inbound and outbound calls to customers and clients.
- Identify the needs of customers, resolve issues and provide solutions.

- Ensure you follow the customer service script provided by the company for uniformity.
- Maintain good customer relations.
- Maintain records of the conversations with the customer and analyse the data.
- Write and submit timely reports on performance, targets, and customer queries.

PREREQUISITE CANDIDATE:

- **MIST HAVE FLUENCY IN SPOKEN ENGLISH, AS THE CANDIDATES WILL BE DEALING WITH INTERNATIONAL CLIENTS.**

REMUNERATION OFFERED: **INR 2 LPA - 4 LPA**

JOB LOCATION: Jamshedpur

SELECTION PROCESS: Rounds of virtual interview with HR in India & Overseas.

TENTATIVE DATE OF JOINING: **15th May 2023**

PROCESS OF REGISTRATION:

01. Interested students need to click on the below link or copy/paste the link on Google Chrome (or any other Web Browser) to fill all their details in the provided Google form and should submit to register successfully.

<https://forms.gle/EQQNa3h2x3fLtMja9>

02. Students registered with the T&P Department for placements are only eligible.

03. Already placed & debarred students are not eligible.

04. Updated list of debarred students is available with the respective Faculty Coordinators.

05. Please note that it is mandatory to submit the above form to nominate successfully.

06. The form can be submitted only once, thus please be cautious while filling up the form.

07. The Resume File name must be the student's own name.

08. Registrations will close at 11:59 pm, 13th April 2023.

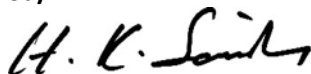
09. One student can Register only once, thus be cautious while registering.

10. Please Note: The Registration process will automatically turn off after the provided deadline.

11. You are advised to read & understand the disclaimer below before applying for this opportunity.

12. For queries you may write a mail to placements@arkajainuniversity.ac.in.

Sd/-



HEAD – TRAINING & PLACEMENTS

Disclaimer: The above Notice is based on the information as shared by the employer. The employer reserves the right to change or modify the afore-mentioned job details without any prior information. The Training & Placement Department and the University will not be responsible for any deviation. Nominating or applying for the vacancy/job profile indicates your agreement to all the Terms & Conditions/Training & Placement Department Placement Policy, in these terms, as modified from time to time. Therefore students are strictly advised to read clearly & understand the Placement Policy

(Procedural & Behavioral both) laid by the AJU Training & Placement Department, before applying for the above-mentioned profile.