

ARKA JAIN UNIVERSITY
TRAINING & PLACEMENT DEPARTMENT
PLACEMENT OPPORTUNITY @ TECH MAHINDRA

NOTICE NO.: AJU/T&P/UG/00120/21-22

DATE: 07/06/2022

NAME OF COMPANY: TECH MAHINDRA

Registration Deadline is 3:00 pm, 8th June 2022.

COMPANY PROFILE:

Tech Mahindra is an Indian multinational information technology services and consulting company. Part of the Mahindra Group, the company is headquartered in Pune and has its registered office in Mumbai. Tech Mahindra is a US\$5.2 billion company with over 145,000 employees across 90 countries.

DESIGNATION OFFERED: E-Commerce Technical Support & Customer Support Associate

SALARY PACKAGE OFFERED: CTC INR 1.5 to INR 1.7 Lac per Annum for Fresher

JOB LOCATION: Bhubaneswar

EDUCATION QUALIFICATION

BCA / BA / BCOM / BBA

JOB DESCRIPTION & REQUIRED / SKILLS

- You need to handle E - Commerce Customers' Technical Query and also need to Troubleshoot their Tech Issues on call as well as on line .
- Technical Troubleshooting E-Commerce Customer Support Executive International Voice
- Trouble-shooting & Customer support to premium clients over the phone (inbound)
- Keyboard & PC Literate (User level knowledge of Operating Systems)
- Knowledge of OS should be.

Excellent Communication Skills in English and Hindi and Willingness to work for 24/7 working environment is a must, which involves Night Shift.

There is no leaves till 6 months once you join in the Company._

EMPLOYEE FACILITIES PROVIDED:

- 24*7 Cafeteria / Gymnasium / Concierge desks / Recreation facility etc.

- Best Training provided New Hires to Development Training.
- Multiple Growth Opportunities within the Company.
- Provident Fund, Gratuity Medclaim, Life Insurance etc. provided.

SELECTION PROCESS

Interview Rounds:

GD Round - PI Round – Online Test (English Grammar / Logical Reasoning / Customer Centricity) Typing Test. Typing Speed – 25 to 30 WPM is a Pass / Accuracy – 85% to 90% is a must.

JOINING: Immediate

PROCESS OF REGISTRATION:

01. Interested students need to click on the below link or copy/paste the link on Google Chrome (or any other Web Browser) to fill all their details in the provided Google form and should submit to register successfully.

<https://forms.gle/HKxoHhCHXH7EYbaE6>

02. Students registered with the T&P Department for placements are only eligible.

03. Please note that it is mandatory to submit the above form to nominate successfully.

04. The form can be submitted only once, thus please be cautious while filling up the form.

05. The Resume File name must be the student's own name.

06. Registration Deadline is 3:00pm, 8th June 2022.

07. One student can Register only once, thus be cautious while registering.

08. Please Note: The Registration process will automatically turn off after the provided deadline.

09. You are advised to read & understand the disclaimer below before applying for this opportunity.

10. For queries you may What Sapp @ 7279900530 (Ms. Zeba - Sr. Executive Training and Placement Department)

Sd/-



HEAD – TRAINING & PLACEMENTS

Disclaimer: The above Notice is based on the information as shared by the employer. The employer reserves the right to change or modify the afore-mentioned job details without any prior information. The Training & Placement Department and the University will not be responsible for any deviation. Nominating or applying for the vacancy/job profile indicates your agreement to all the Terms & Conditions/Training & Placement Department Placement Policy, in these terms, as modified from time to time. Therefore students are strictly advised to read clearly & understand the Placement Policy

(Procedural & Behavioral both) laid by the AJU Training & Placement Department, before applying for the above-mentioned profile.