



Parents Feedback Survey (2020) Report

Table of Content

- Slide 2 – About the Parents Feedback Survey
- Slide 3 – Overall Findings of the Survey
- Slide 4 – Key Recommendation of the analyzing committee
- Slide 5 - 8 – Graphical Pictorial Presentation of the findings
- Slide 9 – Parents Comment
- Slide 10 – Sample Survey Questionnaire

An Initiative of
IQAC Cell
Year - 2020

About Parents Feedback Survey 2020

Parents satisfaction and feedback survey was conducted through online and parents who visited the campus during the year 2020. Survey questionnaire was prepared considering eleven major aspects

Approximately 440 parents participated in the survey. Response received was then tabulated and was presented in graphical pictorial form for better understanding of each of the area. Overall findings of the reports are presented in the next pages:

A committee was constituted with following members by honorable vice – chancellor to examine the report , present overall findings and provide recommendation on the key areas of improvements. Members of the committees were:

1. Mr. Amit Kumar Shrivastav, Director, IQAC
2. Dr. Angad Tiwari, DSW
3. Mr. Jasbir Dhanjal, Registrar
4. Dr. Arunava Narayan Mukherjee, Dean , SCOM

Director, IQAC
ARKA JAIN University, Jharkhand

Registrar

ARKA JAIN University, Jharkhand

Dean Student's Welfare

ARKA JAIN University, Jharkhand

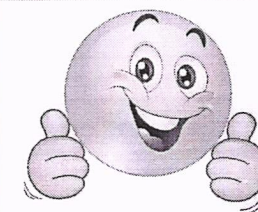
Dean
School of Commerce and Management
ARKA JAIN University, Jharkhand

Overall Findings of Parents Feedback Survey

Feedback of the Parents on the different parameters

- 83% either agree or strongly agree overall quality of teaching-learning process in the university is very good
- 82% either agree or strongly agree that their son/ daughter has become more knowledgeable now in his/ her field of study
- 81% either agree or strongly agree that facilities in the university are adequate & sufficient for good teaching learning process
- 81% either agree or strongly agree that AJU is very good in terms of facilities infrastructure available for extra - curricular activities & personality development
- 83% either agree or strongly agree that examination & evaluation are fair & transparent .
- 86% either agree or strongly agree that equal opportunity is provided to my ward without any biases
- 86% either agree or strongly agree administrative functioning of the university in terms of ease & efficiency is very good
- 86% either agree or strongly agree institution is better than others in the locality for my ward
- 86% either agree or strongly agree teachers/ head of schools are available & accessible
- 79% either agree or strongly agree my ward is physically secured in the campus
- 82% either agree or strongly agree my ward is now more concerned about his/ her contribution to the society

81% parents Participated in the Survey has rated overall opinion about the University good or Very Good



[Signature]

Director, IQAC
ARKA JAIN University, Jharkhand

Registrar

[Signature]

ARKA JAIN University, Jharkhand

[Signature]

Dean Student's Welfare
ARKA JAIN University, Jharkhand

[Signature]
Dean

School of Commerce and Management
ARKA JAIN University, Jharkhand

An Initiative of

IQAC Cell

Year - 2020

Major Improvement Areas identified as Outcome of Parents Feedback Survey

Committee constituted for analysis of Parents Feedback Survey have identified and recommended following key improvement areas:

Improvement Area : Concern about physical security of the ward in the campus

1

One of the reason identified by the committee was that boundary wall of the campus was only partially completed. Committee suggested to forward the request to immediately complete the boundary with proper gate management to be implemented. Also, it was suggested that in addition to the services provided by existing security Guard, there is a need of deployment of sufficient number of security guard who are ex Army men. Proper gate management practices to be followed like ID card checking, authorized vehicle entry etc. It was also recommended that proper parking arrangement of student's two wheeler vehicle to be made so that during heavy rush time , this can be managed effectively. Also, it is recommended to stop the four wheeler entry of Students in the campus as rash driving poses serious risk of accident.

Improvement Area : Improvement required in road condition from TATA Kandra main road to University Campus

2

University is working closely and have submitted request to build the approach road to the university and all the connecting villages. In our recent follow ups with the appropriate government authorized, government has given us positive assurance that they will do the needful as soon as possible. It was recommended by the committee to ensure that proper follow up and continuous request to appropriate government authority is being maintained, so that process can be speed up. Committee has also recommended to take up the matter with local honorable MP and request his/her intervention.

Committee has recommended IQAC cell to present action taken report on above recommendation in the quarterly IQAC cell meeting

Director, IQAC
ARKA JAIN University, Jharkhand

Registrar

ARKA JAIN University, Jharkhand

Dean Student's Welfare

ARKA JAIN University, Jharkhand

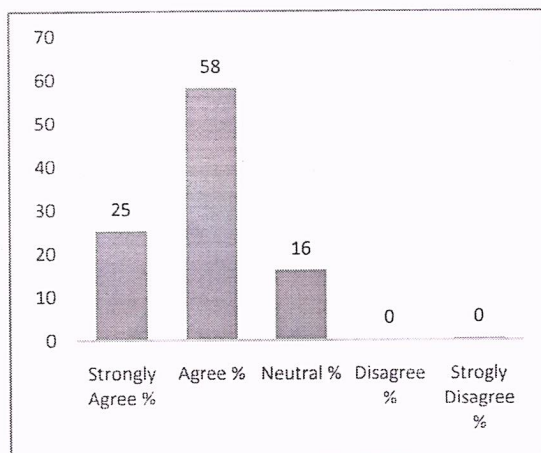
Dean

School of Commerce and Management
ARKA JAIN University, Jharkhand

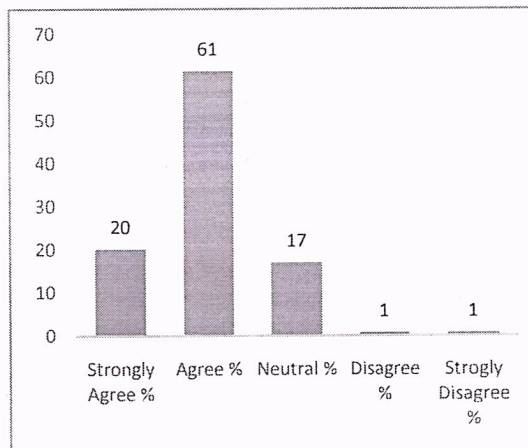
An Initiative of
IQAC Cell
Year - 2020

Parents Feedback Survey 2020 - 21

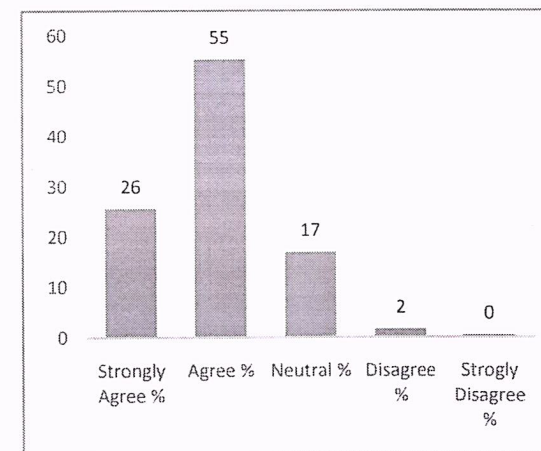
The overall quality of teaching-learning process in the university is very good



My son/ daughter has become more knowledgeable now in his/ her field of study



I feel facilities in the university are adequate & sufficient for good teaching learning process

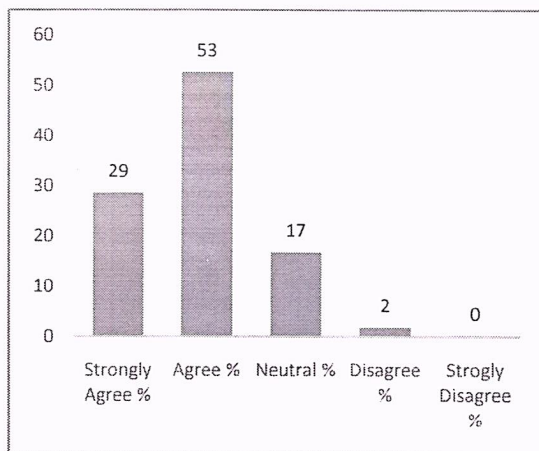


Director, IQAC
ARKA JAIN University, Jharkhand

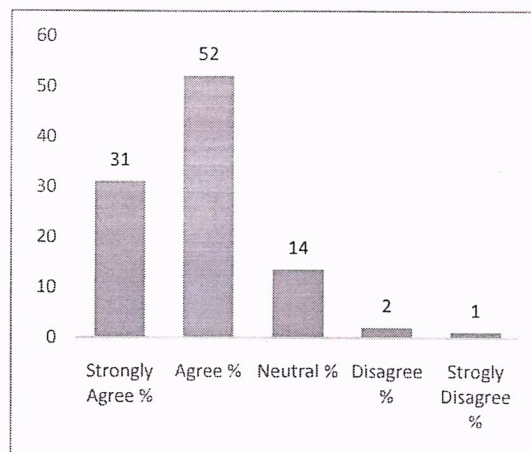
An Initiative of
IQAC Cell
Year - 2020

Parents Feedback Survey 2020 - 21

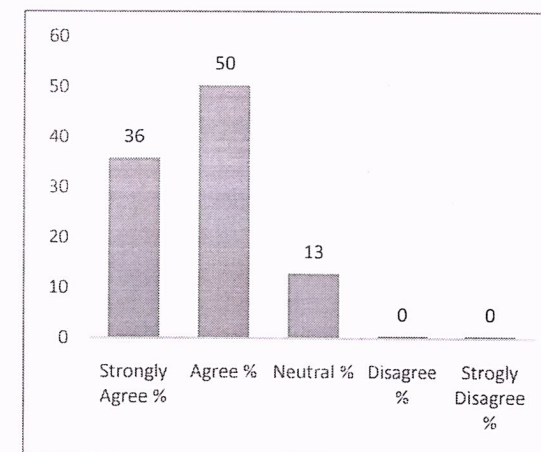
I feel AJU is very good in terms of facilities infrastructure available for extra - curricular activities & personality development

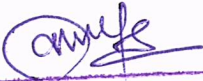


I feel that examination & evaluation are fair & transparent



I feel equal opportunity is provided to my ward without any biases

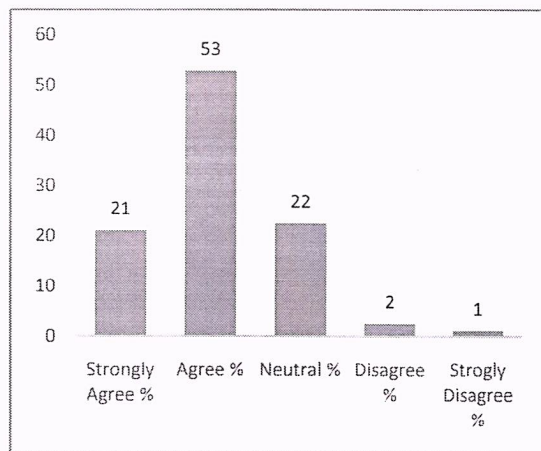



Director, IQAC
ARKA JAIN University, Jharkhand

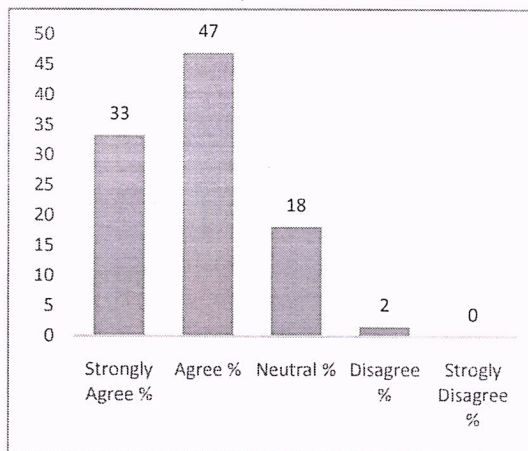
An Initiative of
IQAC Cell
Year - 2020

Parents Feedback Survey 2020 - 21

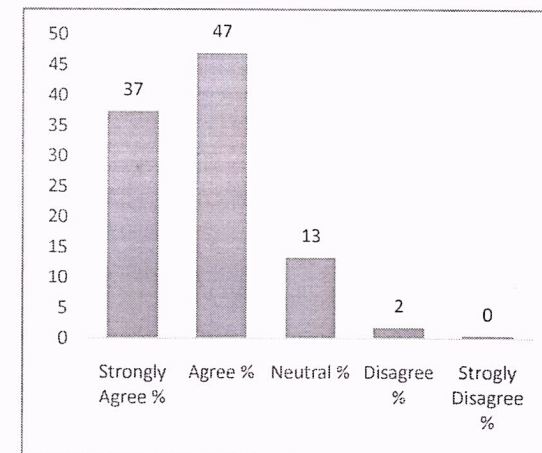
I feel administrative functioning of the university in terms of ease & efficiency is very good



I feel this institution is better than others in the locality for my ward



I feel teachers/ head of schools are available & accessible

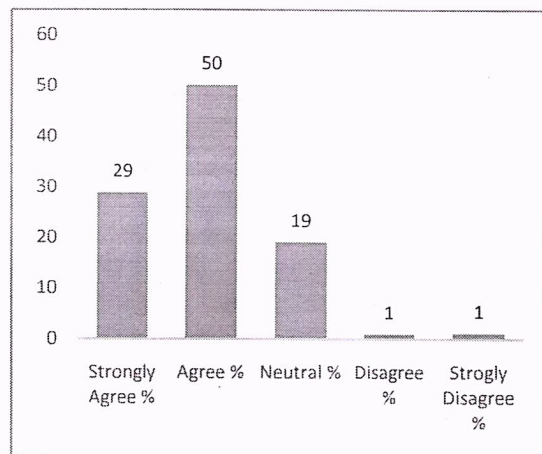


Director, IQAC
ARKA JAIN University, Jharkhand

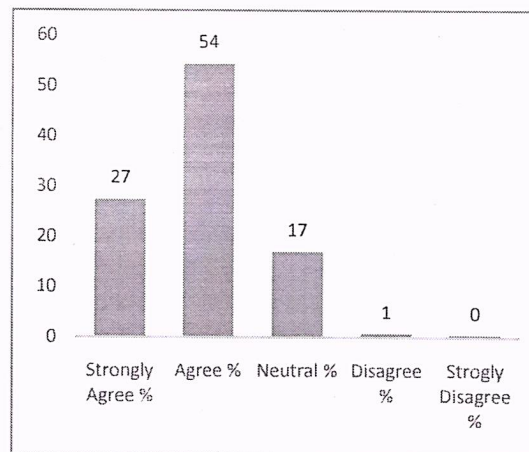
An Initiative of
IQAC Cell
Year - 2020

Parents Feedback Survey 2020 - 21

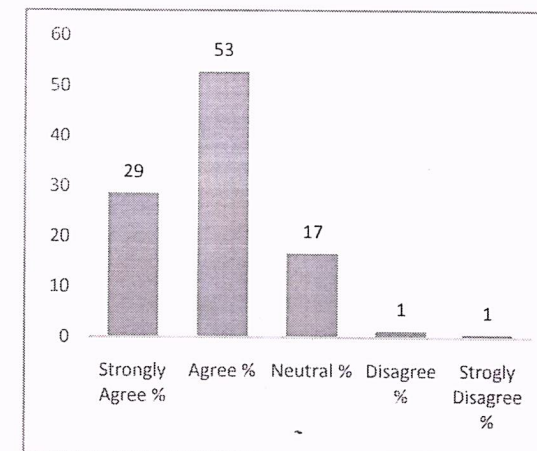
I feel that my ward is physically secured in the campus



I feel my ward is now more concerned about his/her contribution to the society



Overall University Level Graph for Parents Feedback Survey



Director, IQAC
ARKA JAIN University, Jharkhand

An Initiative of
IQAC Cell
Year - 2020

Parents Feedback Survey Comment 2020 - 21

S.No	Comment by the Parents
1	The facilities for overall learning process should be effective & advanced
2	Corona Cases are increasing day by day online mode for studying is more preferred
3	All the faculty are knowledgeable & supportive
4	No, Not any suggestion required. I am very much satisfied with AJU.
5	I am thankful to arka jain university teacher the effort take by teachers to be in touch with the students online. I want to suggest that in AJU some medical facility is needed in the campus as well. These things not only busy my son in this covid pandemic but also educate so many things.
6	Lab classes should be more interactive. & ask students feedback of lab classes
7	Now the administration may put focus on transport facilities. The road condition shall be improved with the help of local governing bodies.
8	I think university is overall good in all aspects
9	The project guide of final year students is requested to explain the project to the students not as a duty but as a "guruji", because you are their future creator
10	As course is going online, it is difficult to understand by my daughter
11	College should run bus from Adityapur 2 also as another boarding point
12	I Can't comment on the evaluation part as my son has given his first semester & result are not got released. Otherwise the university is doing a wonderful job
13	Seats in bus are not available
14	Check & ensure that everyone wear mask in the bus. No one is maintaining social distancing in bus, infect sometimes its overloaded by the students
15	Transport facility suggestion - Buses must be filled till the seating capacity as per looking at the corona situation

Director, IQAC
ARKA JAIN University, Jharkhand

An Initiative of
IQAC Cell
Year - 2020

Parents Feedback Survey Form 2020 - 21



ARKA JAIN UNIVERSITY, JHARKHAND

Gamharia, Mohanpur, Distt: Seraikela - Kharsawan

INTERNAL QUALITY ASSURANCE CELL (IQAC)

PARENT FEEDBACK SURVEY FORM

Name			
Mobile			
E-mail Id (if any)			
Ward Name			
Ward Name	Relationship with Ward		
Course Name	Academic Year	2020-21	

Kindly provide your valuable feedback on following parameters in order to augment the quality of the program. Select your opinion for each of the following parameters.

SL No	Description	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	The overall quality of teaching-learning process in the university is very good.					
2	My son/daughter has become more knowledgeable now in his/her field of study					
3	I feel facilities in the university are adequate & sufficient for good teaching learning Process					
4	I feel AJU is very good in terms of facilities / infrastructure available for extra - curricular activities and personality development.					
5	I feel that examination and evaluation are fair and transparent					
6	I feel equal opportunity is provided to my ward without any biases					
7	I feel administrative functioning of the university in terms of ease and efficiency is very good					
8	I feel this institution is better than others in the locality for my ward					
9	I feel teachers / head of schools are available and accessible					
10	I feel that my ward is physically secured in the campus					
11	I feel my ward is now more concerned about his/her contributions to the society					
Any Specific remarks /suggestion:						

Director, IQAC
ARKA JAIN University, Jharkhand

Signature:
Date:

AJU - IQAC CELL - PARENT FEEDBACK SURVEY FORM

An Initiative of
IQAC Cell
Year - 2020