

ARKA JAIN UNIVERSITY
TRAINING & PLACEMENT DEPARTMENT

PLACEMENT DRIVE: ZOMATO PVT.LTD.

Notice No.: AJU/T&P/UG/0021/20-21

Date: 01/03/2021

NAME OF COMPANY: ZOMATO PVT. LTD.

COMPANY PROFILE:

ZOMATO launched in Delhi 12 years ago. Zomato has grown from a home project to one of the largest food aggregators in the world. They are present in 24 countries and 10000+ cities globally, enabling their vision of better food for more people. They are not only connecting people to food in every context but also work closely with restaurants to enable a sustainable ecosystem.

Back in 2008, all it took was an idea to enable digital access to thousands of restaurant menus. Three passionate foodies who hated waiting in lines, drove around Delhi to collect menus from restaurants, scan them and put them online. Their idea has now grown into the vision that drives their team of 5000+ people every day.

WEBSITE: <https://www.zomato.com/who-we-are>

PROFILE: **Customer Winners**

REMUNERATION OFFERED:

CTC INR 4 Lacs to INR 4.50 Lacs per Annum

JOB LOCATION:

Gurgaon (Base Location); at the moment it would be Work from Home

JOB RESPONSIBILITIES:

- The Customer Winner will interact with users to help them with their queries on Pro, Takeaway and Contactless Dining.
- Customer winners will spend their day interacting with users and winning them by solving their queries in the best possible way (over the phone, chat, emails or social media).
- They will be at the forefront of driving world class user experience by improving every customer touch point.
- They will recommend enhancements to the product and processes based on their interaction with users.

ELIGIBILITY CRITERIA:

- **BBA/BCOM/BA (English & Economics); Passing Year 2021**
- **Both Male & Female are Applicable**

JOB REQUIREMENTS:

- Customer interaction (over the phone, chat, email or social media) and providing world class assistance.

- Should be someone who likes to solve problems.
- Should be creative and be able to think on their feet and aim at delivering a 'wow' experience in every interaction with a customer.
- Should have strong communication and convincing skills; fluency in English (written and verbal) is a must.
- Should be comfortable working in rotational shifts and a 6 days' work week.

SELECTION PROCESS:

- 1. Online Grammar Evaluation Test**
- 2. Online Personal Interview**
- 3. Online Final Round Interview with Sr. Manager**

Date of Joining: Immediate

PROCESS OF REGISTRATION:

01. Interested students need to click on the below link or copy/paste the link on Google Chrome (or any other Web Browser) to fill all their details in the provided Google form and should submit to register successfully.

<https://forms.gle/LWQtoBxtpdEd3fde6>

02. Students registered with the T&P Department for placements, are only eligible.
03. Already placed & debarred students are not eligible.
04. Updated list of debarred students is available with the respective HODs.
05. Please note that it is mandatory to submit the above form to nominate successfully.
06. The form can be submitted only once, thus please be cautious while filling up the form.
07. The Resume File name must be student's own name.
- 08. Registration deadline for Nomination is till 10:00 am, 03rd March 2021.**
09. One student can Register only once, thus be cautious while registering.
10. Please Note: The Registration process will automatically turn off after the provided deadline.

Sd/-



HEAD – TRAINING & PLACEMENTS

Disclaimer: The information mentioned above is as shared by the employer. The institution will not be responsible for any deviation