



**ARKA JAIN UNIVERSITY**  
**TRAINING & PLACEMENT DEPARTMENT**

**PLACEMENT OPPORTUNITY: AIRTEL TELECOMMUNICATIONS LTD.**

**NOTICE NO.: AJU/T&P/UG/0061/19-20**

**DATE: 07/12/2020**

**Name of Company: Airtel Telecommunications Ltd.**

**Payroll Company: Quess Corp Ltd.**

**ABOUT QUESS:**

**Quess Group** is a step-down subsidiary of USD 1.2 BN revenue (FY 17-18), multinational, Fairfax Financial Holdings Group. Quess Corp Ltd. is India's largest business services provider established in 2007. **Headquartered in Bengaluru, the company has over 385,000 employees, serves over 2500+ customers across 11 countries in more than 8000 locations.**

- ✓ Largest business services group in India with a revenue CAGR of 84% in the last 7 years
- ✓ 7 ISO (9001:2008) certified lines of businesses
- ✓ 65 physical offices across 34 cities covering 300 cities
- ✓ Operating in 11 countries: USA, Canada, UAE, Hongkong, India, Indonesia, Malaysia, Philippines, Singapore, Vietnam and Sri Lanka
- ✓ Powered by more than 385,000 employees (Quess) across 20 nationalities, servicing 2500+ clients
- ✓ 22 successful acquisitions in the last 8 years

**Airtel Job Details:**

Job Designation: Customer Relationship Officer (CRO)

Gender Eligible: Male & Female

Course Eligible: BBA/BCOM/BA/BCA (Passing Year 2020)

Salary: INR 14000 to 20000 (CTC) + Incentives

Job Location: Jamshedpur/Ranchi/Patna/Muzaffarpur

Joining: Immediate

**Job Description:**

Attending to detail to ensure nothing slips through the cracks  
Analyzing problems in order to come up with resolutions  
Caring about customers, whose happiness can make or break a company  
Following through so customers know their concerns are taken seriously

**Job Requirement:** Good in English (Written and Spoken both)

**Airtel Video JD:** <https://youtu.be/PjEoBEqVRnE>

**SELECTION PROCESS:**

**1. Aptitude Test**

## 2. Personal Interview through Zoom Video Conferencing

### PROCESS OF REGISTRATION:

1. Interested students need to click on the below link or copy/paste the link on web browser to successfully fill all their details in the provided Google form and submit to register.

<https://forms.gle/BfSj4ZBwizimXsEi7>

2. Please note that only those students who successfully submit their details will be applicable further.
3. The form can be submitted only once, thus please be cautious while filling up the form.
4. The Resume's format should be as asked.
5. The Resume File Name should be the student's name.
6. A student can register his/her nomination only once so be cautious while registering.
7. Registration deadline for Nomination is till 11:00 AM, 8<sup>th</sup> December 2020.
8. Please Note: Registration process will automatically turn off after the above mentioned deadline.

Sd/-



HEAD – TRAINING & PLACEMENTS

Disclaimer: The information mentioned above is as shared by the employer. The institution will not be responsible for any deviation.