

**ARKA JAIN UNIVERSITY**

**TRAINING & PLACEMENT DEPARTMENT**

**Placement Drive : TELEPERFORMANCE**

Notice

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No.

Date :09 /12/2019

**COMPANY PROFILE SUMMARY**

Teleperformance in India, established in 2001, has evolved from a leading provider of outsourced omnichannel customer experience to providing digital integrated business services and transformation solutions.

**ORGANIZATION**

: TELEPERFORMANCE

**JOB TITLE**

: CUSTOMER SUPPORT EXECUTIVE PERMANENT

**JOB TYPE**

: Full Time

**LOCATION**

: KOLKATA

**ELIGIBILITY CRITERIA**

: BBA,[B.COM](#),B.A ENGLISH,BCA DIPLOMA CS (ALL

SPECIALIZATION CAN APPLY)

**SALARY PACKAGE OFFERED**

: CTC for Semi – Skilled - between INR 10440 to

17000 depending on the skill & process.

**JOB REQUIREMENT**

- Basic computer knowledge with typing skill of 18wpm to 90% accuracy
- Inbound/Outbound process, maximum is Inbound where the CSE has to take calls of the customers and help with resolution
- Should be flexible with shifts i.e. 24\*7 environment
- No fixed Week-off
- No leaves in first 3 months
- Languages required – English, Hindi, Bengali, Assamese, Odia, Punjabi( any of two)
- Hiring Boundary has been defined & would be explained to the recruiter accordingly
- Customer focused

**SELECTION PROCESS**

1. TELEPHONIC
2. FINAL ROUND AT KOLKATA

**PROCESS OF REGISTRATION**

1. E-mail your nomination to [placements@arkajainuniversity.ac.in](mailto:placements@arkajainuniversity.ac.in)
2. Subject line of your E-mail must be mentioned as "RESUME\_ TELEPERFORMANCE".
3. Resume must be in the MS Word format. Resume file name must be student's own name.
4. Resumes in any other format will be rejected.
5. Submission of resume in prescribed format should be done before **2:00 pm, 10 DECEMBER 2019.**

Sd/-

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**HEAD - TRAINING & PLACEMENTS**