

ARKA JAIN UNIVERSITY
TRAINING & PLACEMENT DEPARTMENT
PLACEMENT DRIVE FOR TECH MAHINDRA

COMPANY PROFILE

Tech Mahindra Limited is an Indian multinational subsidiary of the Mahindra Group, providing information technology services and business process outsourcing to companies in various vertical and horizontal markets.

PROFILE: E-Commerce Customer Support Executive / Customer Support JOB profile

JOB DESCRIPTION :

- Candidate need to handle E- Commerce Customers Technical Query and need Troubleshoot their Tech Issues on call as well as on line .
- Technical Troubleshooting E- Commerce Customer Support Executive International voice .
- Trouble-shooting & Customer Support to premium clients over the phone (inbound)
- Keyboard & PC Literate (user level knowledge of operating system)
- Knowledge of OS should be

EMPLOYEE FACILITIES PROVIDED

- 24*7 cafeteria / Gymnasium / Concierge desk / Recreation facility etc
- Best Training provided New Hires To Development Training.
- Multiple Growth Opportunities with the company .
- Provident Fund , Gratuity Medclaim ,life insurance etc .provided .

JOB TYPE :Customer Support executive

LOCATION : Bhubaneshwar

SALARY PACKAGE OFFERED : Rs 1.7 lac Per Annum for fresh year & 1.9 to 2.2 Per Annum Experienced (Gross).

ELIGIBILITY : MBA, MCA, [M.COM](#) , BBA, [B.COM](#), BCA, BSC-IT, BA and Diploma.

JOB REQUIREMENT : • Candidate should have good personality.
• Candidate should have tendency to learn fast.
• Good nature to deal with the customers.
• Goods English Communication skill.

PROCESS OF REGISTRATION:

- E - Mail Your Resume to placements@arkajainuniversity.ac.in with Cc To Your HOD
- The Subject Line Of Your Mail Must Be Mentioned As “Resume For TECH MAHINDRA ”.
- Resume Must Be In The Standard Format – MS Word File. Resume File Name Must Be Student’s Own Name. Resumes In Any Other Format Will Be Rejected.
- Last date to submit the resume is 21 October 2019 by 2 pm

Sd/-

Head – Training & Placements

Disclaimer : The information mentioned above is as shared by the employer the institution will not be responsible for any deviation.